



MiriforceTM
Broadcast Technologies

Press Release

Telbo select MiriMON from Miriforce

See MiriMON at IPTV World Forum 2011 with Amino (Stand 41)

22 March 2011

MiriMON measures IPTV service for Telefonía Bonairiano

London, UK, 22 March 2011– Telefonía Bonairiano (“Telbo”) has selected the MiriMON solution from Miriforce to monitor its “MiTV” IPTV service, delivered over ADSL2+, VDSL2 and FttH, in the Dutch Caribbean.

The “MiTV” Digital TV service offering has around 170 live quality channels and also includes 50 Audio Channels, Pay-Per-View and Video-on-Demand. MiriMON will give Telbo visibility of service delivery into every customer home.

Andrew Barker, CEO of Miriforce explains: “Telbo can now measure how their service is performing end-to-end and identify where any issues occur. MiriMON also offers real-time alerts to problems with the service, the network, and the set top box, ensuring that Telbo can proactively respond to and fix issues - often before they receive a customer call.”

Where Telbo’s customers have multiple STBs in the home, MiriMON includes the ability to correlate network and service performance across all the STBs in the premises providing Telbo with greater clarity on the root cause of problems encountered. Customer Service representatives are able to see the status of the each device on a simple, graphical, display of the customer’s home.

MiriMON will also provide Telbo with accurate channel and VOD viewing metrics, revealing customers preferences and informing Telbo when selecting content and negotiating content pricing.

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About Mirifice Ltd

Mirifice helps TV network operators and consumer device manufacturers to provide better quality services and products to their customers. MiriATE, a powerful system for testing set-top boxes and the Digital TV services accessed through them, reduces time-to-market and ensures that the consumer receives a high-quality product. MiriMON, the award-winning system for real-time monitoring of interactive TV, gives operators a live view of the customer experience they deliver. MiriMON alerts the operator to service delivery problems and provides root-cause analysis to support fault resolution. Our customers include ADB, Amino, Austar, BT, Comstar Direct, DTG, Miniweb, Pace, Sony, Telenor, and Top-Up TV.

Visit the the Amino (Stand 41) at IPTV World Forum, 22-24 March at London Olympia, for a demonstration of MiriMON on Amino Set-top boxes.

For more information, visit www.mirifice.com

About Telbo (Telefonia Bonairiano NV)

Telefonia Bonairiano NV was established on March 23, 1983 as the only local company offering telecommunication services for the local market on Bonaire. Always seeking new innovative services that add value to its clients' lives, Telbo has evolved from being a local telephony operator, to now offer xDSL and fiber based IPTV and Internet access services, as well as the full spectrum of telephony services.

"MiTV" is the new Digital TV service developed by Telbo N.V. , Savant Communications N.V. and Manycast Consultancy Inc. and is considered to be the showcase model for the Telbo partner telecom companies, covering an additional 24 countries.

For more information, visit www.telbo.an